



## Hurricane Florence Restoration Update

9-29-18

Unit # \_\_\_\_\_

Dear Resident,

This letter is to update you regarding Management's response to the damage incurred to your apartment by the hurricane force wind and rain by Hurricane Florence on 9-14-18. We would like to extend our heartfelt concern for the hardship you have endured due to the hurricane. Our goal is to minimize this hardship and to get your apartment back to normal as soon as possible.

When an event of this magnitude takes place, Management has to act quickly to remove any wet and damaged material from your unit to ensure that no further damage is incurred. At this time, we have removed any wet materials, allowed for drying time of remaining structural materials, and have continually monitored the units to ensure that everything is drying out. If you have any personal items in the unit that are wet, we ask that you remove them from the unit.

Once the structural materials are dry, we will begin the reconstruction stage below:

- Sheetrock/Insulation installed for ceilings and walls
- Sheetrock Finishing
- Flooring Installation
- Painting

We cannot give a specific date when your unit will be complete because we are dependent upon the local municipality for inspections, our vendors, and the extent of the scope of work needed in your apartment. However, Management is working hard to have every unit completed by October 19<sup>th</sup>. To this end we will work diligently and hope to deliver yours before then.

**Management has waived your tenant portion of rent for the month of October 2018 and will pay for the electric utilities incurred in your unit from 9-14-18 to 10-19-18. We will contact the electric utility company directly and will pay for any charges incurred on your electric account during this time.**

We understand that it is inconvenient and intrusive to have Management continually in your apartment home and we appreciate your patience with us. Also, please understand that our efforts are completely focused on the restoration of our affected units and our response time for normal business may be delayed. Should you have any questions or concerns that have not been addressed please contact us.

Sincerely,

United Management